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**Client:** SKT Business Communication Solutions  
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**Project:** Banking IT Provider Increases Productivity with UC Solution  
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## **Microsoft Corporation publishes a Case Study involving SKT**

Banking IT Provider Increases Productivity with Unified Communications Solution

(<http://tinyurl.com/kp2dyv>)

WICHITA, KS, June 26, 2009 – SKT Business Communication Solutions (SKT), a national leader in unified communications and collaboration solutions, announced today that Microsoft Corporation has published a formal case study regarding an SKT led consulting project. Excerpts from the case study are listed below.

Central Technology Services (CTS), a subsidiary of Central Bancompany, which operates 13 community banks in the Midwest, wanted to improve access for traveling IT employees. CTS also wanted to build a cost-effective foundation for expanded communications options for the banks it serves. With the help of SKT, a Microsoft® Gold Certified Partner, CTS implemented a unified communications solution based on Microsoft Office Communications Server 2007 and Microsoft Exchange Server 2007. The solution provides presence features and improved access for employees who are away from their desks, saving them 15 minutes a day. Users also appreciate the ability to manage their voice and e-mail messages from a single inbox. Because the solution integrates with existing telephony hardware, CTS can extend the life of that hardware while expanding communications options.

CTS uses many Microsoft® products. To stay current on its software, it implemented Microsoft Office Communications Server 2007 in February 2008 and Microsoft Exchange Server 2007 three months later. CTS then saw an opportunity to use these products to integrate its voice and e-mail systems. DeClerk says, "We were anxious to move in the direction of unified communications by using Exchange Server 2007 as our voice-mail product as well."

### **About Microsoft**

The Microsoft Office system is the business world's chosen environment for information work, providing the programs, servers, and services that help you succeed by transforming information



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into impact. For more information about the Microsoft Office system, go to:

[www.microsoft.com/office](http://www.microsoft.com/office)

### **About Central Bancompany**

In these challenging times, Central Bancompany remains safe and secure because of our strong roots and commitment to prudent banking practices. We have built a foundation of people, community, technology and local management that has stood the test of time. We are focusing on the future by expanding our banking facilities in high-growth markets and by adding highly specialized positions within the holding company. The synergy between our local management team and our holding company resources is producing new and significant opportunities for both our customers and company. For more information go to:

[www.centralbancompany.com](http://www.centralbancompany.com)

### **About SKT Business Communication Solutions**

For more than 60 years, SKT has provided the finest in communications solutions. SKT is a national leader integrating voice, video, messaging and collaboration solutions to meet the ever increasing demands of business and industry. SKT's dedicated, expert consultants work closely with clients to plan and execute their unified communications and collaboration initiatives. Whether you are pursuing a full-service approach, or focused training to get started, SKT is experienced in finding the appropriate solution, design and implementation for a client's unique business needs.